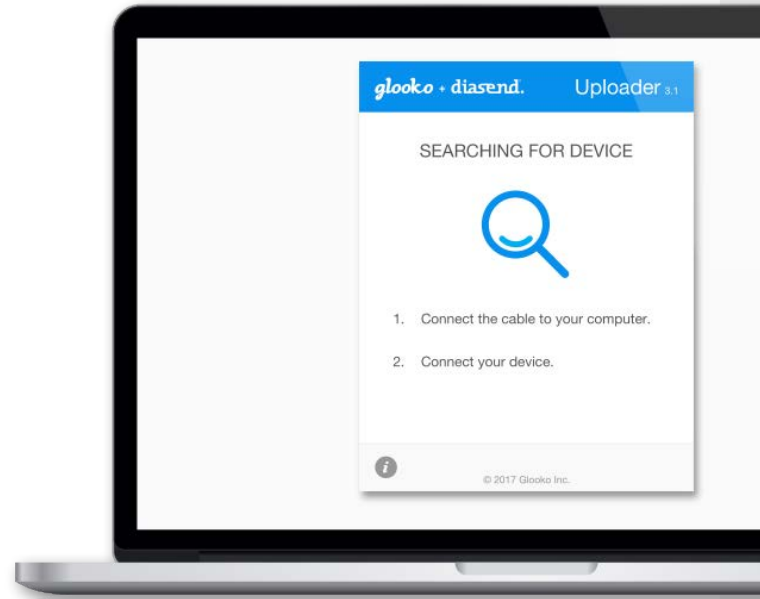


Recent updates:

JULY 2017



Hello there!

We are very excited to inform you about our latest updates to your diasend® service.

- New compatible devices with diasend® Uploader [2](#)
- New user interface – diasend® Uploader..... [3](#)
- How to update your diasend® Uploader..... [4](#)
- Questions – contact our support..... [5](#)

Please note

The diasend® Uploader needs to be updated to be able to upload data from the latest compatible devices. Learn how to update your software [here](#).



New compatible devices - with diasend® Uploader



Arkray
Glucocard 01



Arkray
Glucocard Expression



Arkray
Glucocard Shine



Arkray
Glucocard Vital



Arkray
ReliOn Confirm



Arkray
ReliOn Prime



Ascensia
Contour



Ascensia
Contour Next One



Ascensia
Contour Plus One



Bayer
Contour TS



LifeScan
OneTouch Select Plus Flex



Menarini
GlucoMen Areo 2K



Menarini
GlucoMen LX2



Roche
Accu-Chek Guide



Roche
Accu-Chek Instant



Tandem
t:slim X2



ViCentra
Kaleido



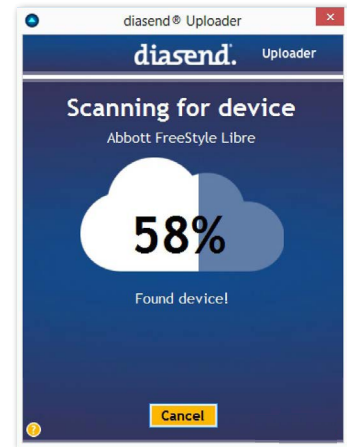
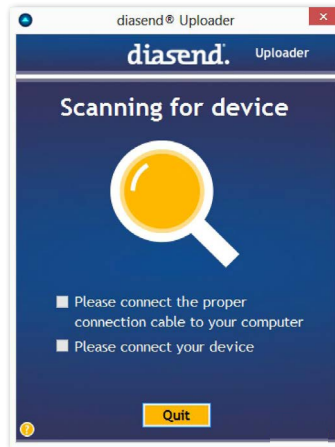
Wellion
Calla Mini

For specific instructions on how to upload these new devices,
please refer to the Quick Guides at support.diasend.com.

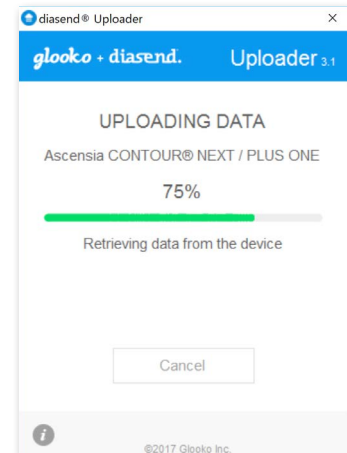
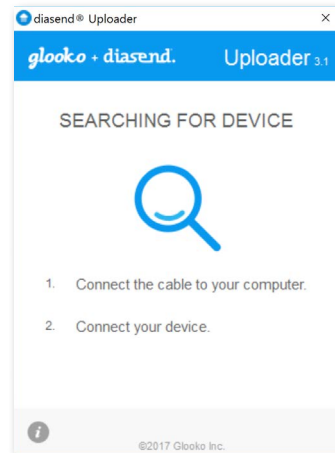
glooko

New user interface – diasend® Uploader

Before...



After...



glooko

How to update your diasend® Uploader

Please follow the steps below to update diasend® Uploader with the new software.



When updating the diasend® Uploader the following is recommended before proceeding:

- Close all open programs.
- Remove USB devices, such as connection cables for glucose meters and insulin pumps.
- If you have the clinic version of the diasend® Uploader, you may need to contact your IT department to assist you with the update – or have them ensure that you have the necessary administrative rights to go ahead with the update.

Please note that all users will need administrative rights to their computer during installation and during the first upload to diasend®.



Steps to update the diasend® Uploader software:

1. Double-click on the diasend® Uploader icon on your desktop or application folder.
2. If you wish to update your diasend® Uploader to the latest version, please click: “Download and install update”.
3. Restart your PC or Mac once the installation is finished.



Please note that the update has to be installed within 100 days. If you have not updated your diasend® Uploader by then, you will not be able to use the software until you have updated.

glooko

Questions?

Should you have any questions, please do not hesitate to contact our customer support.

SUPPORT
click here

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