

Recent updates



February 2019

Hello there!

We are very excited to inform you about the latest update to your diasend® service:

- New compatible devices with diasend® Transmitter & Glooko Transmitter.....2
- Questions? Please contact our support.....2

Please note!

How to update diasend® Transmitter

If you are using the diasend® Transmitter and want the latest software, please restart it by disconnecting and then reconnecting the power cable. Note that it might take a few minutes for the new update to download and install. Whilst updating, the green ok light will flash rapidly. When the blue light starts flashing slowly your diasend® Transmitter is updated and ready for use.

Are you using a 3G dongle with your diasend® Transmitter?

If so, please follow these four simple steps to download and install this system update:

- 1. Unplug the diasend® Transmitter power cable*
- 2. Unplug the USB hub*
- 3. Reconnect the USB hub*
- 4. Reconnect the diasend® Transmitter power cable*

How to update Glooko Transmitter

Your Glooko Transmitter will download the latest software update automatically and it will prompt you to re-start when the new update is available.

New compatible devices

– with diasend® Transmitter & Glooko Transmitter



Dexcom G6®
Touchscreen receiver

*Country availability may vary.
Please contact Dexcom directly for up-to-date information.*



NovoNordisk
NovoPen® 6



NovoNordisk
NovoPen Echo® Plus



Wellion Gallileo GLU/CHOL



Wellion Leonardo GLU/CHOL



Nipro 4SURE Smart Duo

Questions?

Should you have any questions, please do not hesitate to contact our customer support.

SUPPORT
click here

diasend®
by **glooko**